



been made before selling or releasing the vehicle.

All unsold new vehicles in dealer's possession and subject to this campaign **must** be held and repaired per the service procedure in this Campaign Bulletin **before** customers take possession of their vehicles.

#### OWNER NOTIFICATION

American Isuzu Motors Inc. (AIMI) will send a notification letter to owners of affected vehicles already retailed (*See Enclosed Copy*). Dealers should follow up with vehicle owners by sending a Campaign Reminder Notice (AIMI SVCF-1052) to all vehicle owners listed in the AIMI Campaign Report AWS 123-1A. Dealers may obtain these postcards from their Regional Office.

#### SERVICE PROCEDURE

1. Lift vehicle on a hoist.
2. Remove *driver side & passenger side*, Lower Trailing Link Nut and Bolt, and replace with New Self-Lock Nut & bolt, and torque Nut. (Torque: 101 lb ft – Nut side)

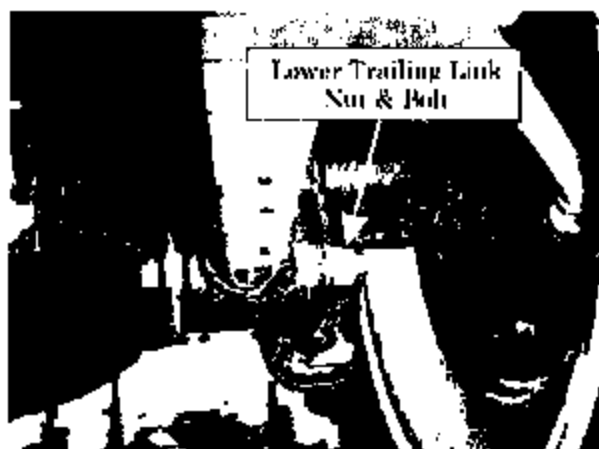


Figure 1: Driver side Lower Trailing Link



Figure 2: Passenger side Lower Trailing Link

**IMPORTANT:** Support Rear Axle Assembly with Transmission Jack when removing bolt.



Figure 3: Use Transmission Jack

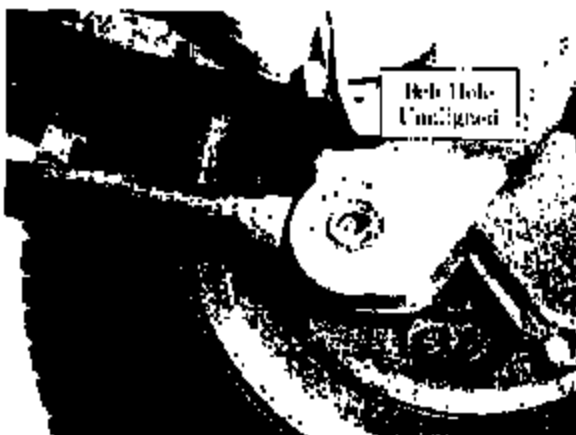


Figure 4: Lower Trailing Link bolt hole

**NOTE:** When removing and replacing Lower Trailing Link bolt, you may need to use pry bar for easier bolt fitting.



Figure 5: Carefully use Pry bar

3. Torque *driver side & passenger side*, Upper Trailing Link nuts (Torque: 137 lb ft – Nut side).

**NOTE:** Use 19 mm deep socket with Torque wrench on driver side for easier accessibility to torque nut.

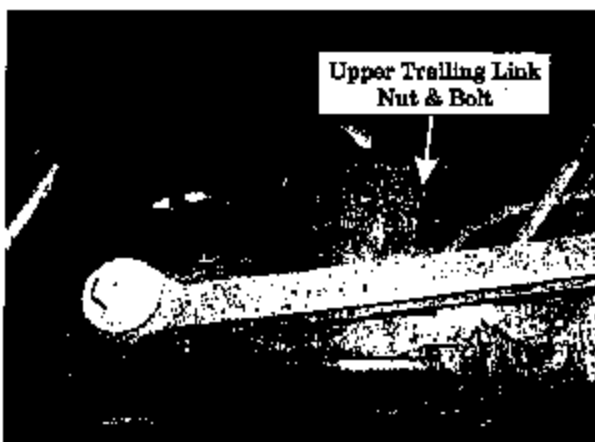


Figure 6: Driver side Upper Trailing Link



Figure 7: Passenger side Upper Trailing Link

**IMPORTANT:** Torque on nut side, not the bolt side. If torque wrench is placed on bolt side, incorrect values may occur. Bolt and Nut may still loosen.

4. Torque driver (axle) side Lateral Link Nut, and driver & passenger side Shock Absorber Nut. (Torque: 69 lb ft – Nut side)

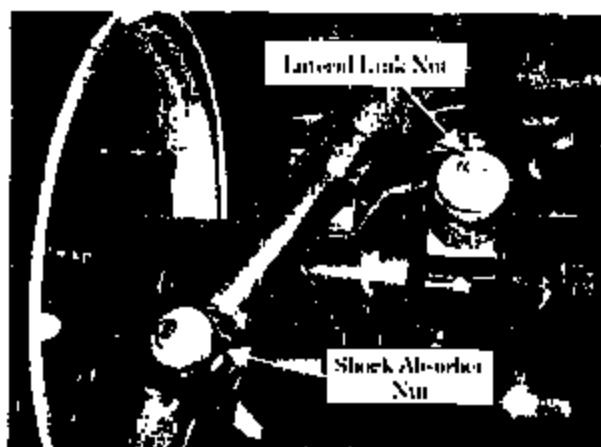
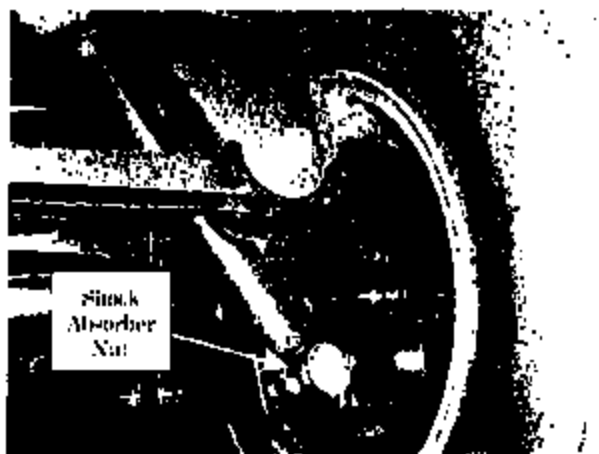


Figure 8: Driver side Shock Absorber

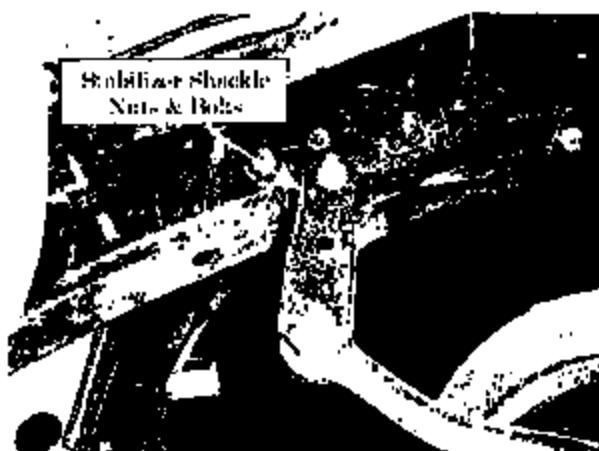


**Figure 9: Passenger side Shock Absorber & Lateral Link**

5. Remove driver & passenger side Stabilizer Shackle Nuts and Bolts (both top and bottom), and replace with New Nylock Nuts & bolts, and torque. (Torque: 15 lb ft – Nut side)



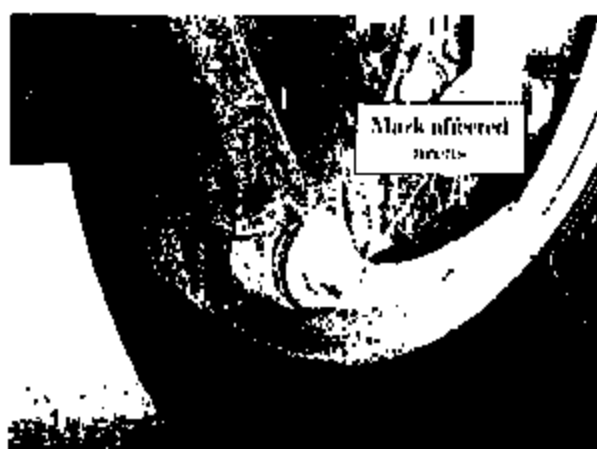
**Figure 10: Driver side shackle**



**Figure 11: Passenger side shackle**

6. Mark all affected nut(s) with paint marker (P/N 2-90594-900-0) for visual verification.

**NOTE:** Clean surface prior to marking nut(s); One marker should mark over 575 vehicles. Each vehicle, getting 11 marks for 11 bolts.



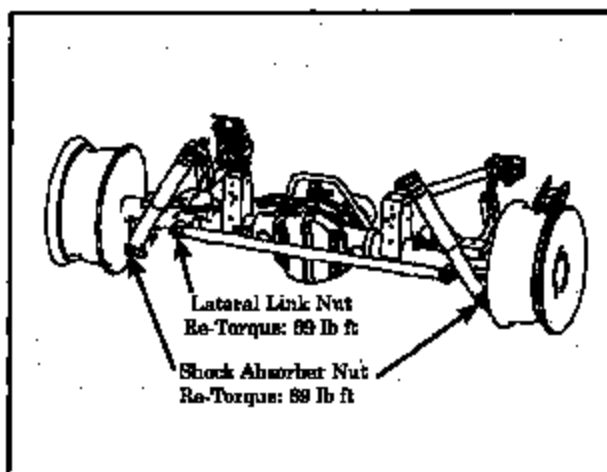
**Figure 12: Mark all affected areas.**



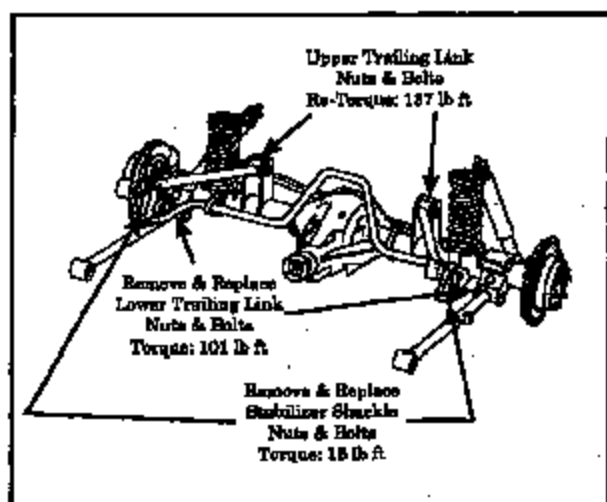
**Figure 13: Mark all affected areas.**

7. Lower the vehicle from hoist.

8. Fill out and affix a campaign completion label using procedure in the next section.



**Figure 14: Lateral Link & Shock Absorber**



**Figure 15: Upper & Lower Trailing Link, and Rear Stabilizer Shackle**

## APPLYING THE CAMPAIGN LABEL

1. Using a ball-point pen, fill out the following information on a campaign label (Part 2-90028-700-0)

- This safety campaign number: 00V-058
- Dealer Code
- Repair Date: (Month/Day/Year)

# ISUZU

**CAMPAIGN NUMBER:**  
**00V-058**

**DEALER CODE:** (Enter Code)  
**REPAIR DATE:** (MO/DY/YR)

P/N: 2-90028-700-0

2. Affix the campaign label adjacent to the manufacturer's identification label located on the driver's side B-pillar.

## PARTS INFORMATION

Part Number	Description	Quantity Required
2-90000-960-0	Stabilizer Bar Bolt Kit	1
2-90000-950-0	Lower Trailing Link Bolt Kit	1

## WARRANTY CLAIM INFORMATION

Use the following *new* labor operation:

Operation	Operation Number	Task	Time	Additional Instructions
(1998-99 Model Year) Rear Axle Lower Trailing Link Campaign	060557	Replace	0.4	

Use Trouble Code 07 (Campaign Bulletin) for this Labor Operation.  
Labor Time *includes* administrative time allowance.

## WARRANTY CLAIM SUBMISSION INFORMATION

For your convenience please use the following information when submitting your warranty claim:

<b>LABOR OPERATION:</b>	<b>060557</b>
<b>LABOR TIME ALLOWED:</b>	<b>0.4</b>
<b>TROUBLE CODE:</b>	<b>07</b>
<b>SUBLET CODE:</b>	<b>-</b>
<b>SUBLET ALLOWANCE:</b>	<b>-</b>
<b>FAILED PART NUMBERS:</b>	<b>2-90000-960-0</b> <b>2-90000-950-0</b>

**SAFETY RECALL: REAR AXLE SUSPENSION COMPONENTS**

**DEAR ISUZU RODEO or AMIGO OWNER:**

*This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act*

**❑ WHAT IS THE REASON FOR THIS NOTICE?**

Isuzu Motors Limited has determined that a defect relating motor vehicle safety exists in certain 1998 & 1999 Rodeo and Amigo vehicles. Too much paint was applied on the rear axles of some of the subject vehicles while they were being manufactured. On those affected vehicles, there may not have been enough time for the paint to dry before the rear axle lower link bracket bolt and nut were tightened to the specified torque. The result is that the bolt and nut that connect the lower link to the rear axle may become loose. Initially, this loosening will usually produce an abnormal noise coming from the rear of the vehicle. If not corrected, however, the bolt could fully detach and the lower link could separate from the rear axle. That condition could then result in loss of vehicle control and a possible vehicle crash.

**❑ WHAT WE WILL DO:**

Your Isuzu dealer will remove the lower trailing link nuts and bolts, and replace them with new lower trailing link self lock nuts and bolts.

As a further precautionary measure, the dealer will also apply new torque values to additional rear suspension components and replace stabilizer shackle nuts and bolts with new Nylock nuts and bolts. These services will be performed for you at no charge.

**❑ WHAT YOU SHOULD DO:**

Call any authorized Isuzu automobile dealer and make an appointment to have your vehicle repaired. This repair will be done free of charge. The repair takes about thirty minutes, but please contact your Isuzu dealer for scheduling of repair.

Presentation of this letter to your dealer will assist in making the necessary correction in the shortest possible time. Please have your dealer refer to Campaign Bulletin SB00-06-S002.

**❑ WHO TO CONTACT IF YOU EXPERIENCE PROBLEMS?**

If you are not satisfied with the service you receive from your Isuzu dealer, you may write to:

**American Isuzu Motors Inc.**  
National Customer Relations Department  
13940 183rd Street  
Cerritos, CA 90702-6007

or call the Isuzu Care Team Line at 1-800-643-4070 ext. 390.

If you believe that American Isuzu or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator,  
National Highway Traffic Safety Administration  
400 Seventh Street S. W.  
Washington, D.C. 20590

or call the toll-free Auto Safety Hotline at 1-800-424-9393 (Washington, D. C. residents can call (202) 366-0123).

**☐ WHAT TO DO IF YOU FEEL THIS NOTICE IS IN ERROR?**

This notice was mailed to you according to the most current information we have available. If you no longer own this vehicle or some information in this notice is incorrect, please fill out and return the included, postage-paid Change of Address Notice Card. This will help us to update our records.

**☐ IF YOU HAVE QUESTIONS?**

If you have questions about this notice, or need assistance with contacting an Isuzu dealer, please call the Isuzu Care Team Line at 1-800-643-4070 ext. 390.

We apologize for any inconvenience this may cause.

Sincerely,

**AMERICAN ISUZU MOTORS INC.**



## Material Safety Data Sheet

Effective date: 1/1/1994

Print date: 1/1/94

### ☐ 1. CHEMICAL NAME AND COMPANY NAME

Chemical Product Name      **BRITE-MARK YELLOW**  
Solvent Base Ink  
Name of Manufacturer      **Mark-Tex Corporation**  
Manufacturer Address      **161 Coolidge Ave.**  
                                 **Englewood, NJ 07631**  
Manufacturer Phone Number      **(800) 222-0876**  
                                 **(201) 567-4111**  
Chemtrex Number      **(800) 424-9800**

### ☐ 2. COMPOSITION/INFORMATION ON INGREDIENTS

Ingredient	Percent (%)	Threshold Limit Value
Aromatic Petroleum Solvent	24%	100 PPM/8HRS PEL
Sudan Yellow	5%	15 mg/M3*
Titanium Dioxide	20%	20 mg/M3*
Hydrocarbon Resin	18%	10 mg/M3*
Clay Silica, Talc		

\* Value applies to free dust, not as bound in a paint/ink matrix.

### ☐ 3. HAZARDS IDENTIFICATION

The information on this Material Safety Data Sheet refers to inks used in pens and markers, however, it applies to these inks in bulk. The inks are contained in capillary or valve reservoir and will not spill or leak under normal conditions.

DOT Shipping Name      **UN 2867**  
DOT Hazard Class      **Combustible Liquid**

#### ☐ 4. FIRST AID MEASURES

<b>Symptoms of Over-exposure:</b>	Headache, Dizziness, Nausea, Anesthesia, Coughing; Eye, Throat & Skin Irritation	
<b>Effects of Over-exposure:</b>	Slight to Severe Irritation to Eyes and Mucous Membranes of Nose and Throat. Dermatitis Affects Central Nervous System.	
<b>Emergency First Aid:</b>	■ Inhalation	Seek Fresh Air. Give Artificial Respiration if necessary. If not Breathing, Immediately Seek Medical Treatment.
	■ Skin Contact	Wash with Soap & Water. If Skin Appears Unusual or Pain Persists, Immediately Seek Medical Treatment.
	■ Eyes	Wash with Copious Water; If Irritation Persists, Immediately Seek Medical Treatment
	■ Ingestion	Rinse Mouth Well in Water. Then Immediately Seek Medical Treatment.

#### ☐ 5. FIRE FIGHTING MEASURES

##### Fire and Explosion Hazard Data

<b>Flash Point (Test Method):</b> 116 degrees Fahrenheit T.C.C.	LEL: 1%	UEL: 7%
<b>Extinguishing Media:</b> Foam, CO <sub>2</sub> , Dry Chemical, Water Spray	<b>Special Procedures:</b> Not Normally Required (NNR)	<b>Unusual Hazards:</b> Not Applicable (NA)

#### ☐ 6. ACCIDENTAL RELEASE MEASURES

<b>Spill Response:</b>	<ul style="list-style-type: none"><li>■ Remove all ignition sources.</li><li>■ Ventilate area.</li><li>■ Use absorbent material to clean up spill</li></ul>
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#### ☐ 7. HANDLING AND STORAGE

<b>HANDLING:</b>	Do not handle near heat, open flame and sparks
<b>STORAGE:</b>	<ul style="list-style-type: none"><li>■ Do not mix with strong oxidants</li><li>■ Store in Cool Place (Room Temperature, Use Adequate Ventilation)</li></ul>

☐ **8. EXPOSURE CONTROL/PERSONAL PROTECTION**

Keep away from Heat, Fire, and Strong Oxidants.

☐ **9. PHYSICAL AND CHEMICAL PROPERTIES**

**Physical Data**

Boiling Point:	Low 315 degrees Fahrenheit	High 346 degrees Fahrenheit
	Low 157 degrees Celsius	High 174 degrees Celsius
Vapor Pressure:	10.3 @ 100 degrees Fahrenheit	Vapor Density: 4.8
Solubility in Water: NIL		
Appearance and Odor: Thin Yellow Liquid with Aromatic Odor		
Specific Gravity: >1.0	Viscosity: 14.5 SECS Ford Cup	% Volatile By Volume: CA 50
Evaporation Rate: Slower Than Ether	Volatile Org Comp.:	

☐ **10. PHYSICAL HAZARD (STABILITY AND REACTIVITY)**

**Fire and Explosion Hazard Data**

Flash Point (Test Method): 116 degrees Fahrenheit T.C.C.	LEL: 1%	UEL: 7%
Stability:	Stable	
Hazardous Polymerization:	Will not occur	
Decomposition materials:	Carbon Monoxide, Carbon Dioxide, and Unidentified Organic Combustion Products.	

☐ **11. TOXICOLOGICAL INFORMATION**

**Health Hazard Data**

Listed as Possible Carcinogen – NTP: No	IARC: No	OSHA: No
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☐ **12. ECOLOGICAL INFORMATION**

No data available at this time

**☐ 13. DISPOSAL CONSIDERATIONS**

Dispose waste in accordance to Local and Federal Regulations

**☐ 14. TRANSPORT INFORMATION OTHER INFORMATION**

Handle in accordance with applicable laws and regulations.

**☐ 15. REGULATORY INFORMATION**

Handle in accordance with applicable laws and regulations.

**☐ 16. OTHER INFORMATION**

- Portions of the above evaluation of dangerous and harmful effects may be insufficient, please perform adequate investigation.
- The content in this report is based on information, which was available as of the Effective date. But Mark-Tex Corporation, and its affiliates are not responsible for guaranteeing the above data and evaluations. The above data assumes usage under normal working conditions. In case special handling is required, please handle with suitable safety measures according to the application and usage.
- The content in this report may change due to new evaluation and tests, etc.

**NATIONAL SERVICE DEPARTMENT**

The following DCS Message was sent to all Honda dealers today:

DATE: March 22, 2001  
TO: All Sales, Service & Parts Managers  
FROM: American Honda Service Division  
RE: Passport Campaigns

On Friday, March 23, 2001, American Honda will mail campaign follow-up postcards to Passport owner's for the following three campaigns:

- 1) 1998 Passport Evaporative System Hose Recall
- 2) 1998-99 Rear Suspension Recall -- *00V-058*
- 3) 1999 Passport Head Impact Protection Recall *00V-121*

American Honda will also mail a three-in-one campaign responsibility report (CRR) that covers all three of the above mentioned campaigns. If a Passport owner comes in for any one of these campaigns, check your CRR to determine if the vehicle is affected by either of the other listed campaigns; if it is, please be sure to complete all outstanding campaigns. In this way, the customer will not have to be inconvenienced if the postcards do not arrive at their home on the same day.

Thank you.



000-058

March 2000

Dear Service Manager:

On February 29, Isuzu announced a recall involving the 1998-99 Isuzu Rodeo and Honda Passport. The paint applied to the rear axles of these vehicles may have been applied unevenly in some cases. In cases where the paint was too thick, it may not have dried to the proper hardness prior to assembly of the rear suspension. Should this be the case on the surfaces that contact the mounting nuts and bolts for the lower links, the nuts may loosen even though they were originally tightened to the specified torque. Loose nuts could produce abnormal noise. Eventually, the nut/bolt could detach fully, causing separation of the lower link from the axle. This may result in loss of vehicle control, and a possible crash.

Some of the affected vehicles are still in dealer inventory. ***By Federal law, these vehicles cannot be sold until they are repaired.*** Refer to the enclosed service bulletin # 00-030, ***Safety Recall: Passport Rear Suspension***, for repair information.

In addition, Isuzu is announcing a product update campaign for certain 2000 Isuzu Rodeo and Honda Passport vehicles. Because of the paint issue outlined above, and uneven mounting surfaces, certain nuts in the rear suspension may loosen and cause noise. Refer to the enclosed service bulletin #00-036, ***Product Update: 2000 Passport Rear Suspension***, for repair information and applicable VINs.

#### **Repair Information**

The repair procedures for both campaigns are very similar. It is important that the repair be done with the vehicle sitting on the ground. Repairing the vehicle on a hoist with the suspension unloaded will cause the bushings to make noise while driving.

**Recall** — The repair is to replace the mounting nuts and bolts for the rear axle lower links and the stabilizer bar shackles, and to torque the mounting nuts for the lateral link and rear dampers. All replaced and torqued hardware should be marked with a Britte Mark. After completing the repair, an enclosed campaign completion label should be placed on the back edge of the driver's door.

**Product Update** — The repair is to replace the mounting nuts and bolts for the stabilizer bar shackles, and to torque the mounting nuts for the lateral link and rear dampers. All replaced and torqued hardware should be marked with a Britte Mark. After completing the repair, an enclosed campaign completion label should be placed on the driver's door jamb above the manufacturer's identification label.

#### **Customer Notification**

**Recall** — Approximately 52,400 1998-99 Passports are affected by this recall. All owners of affected vehicles will be mailed a notification of this recall on March 30.

**Product Update** — Approximately 10,600 2000 Passports are affected by this campaign. All owners of affected vehicles will be mailed a notification of this product update on April 10.

Honda Automobile Division

American Honda Motor Company, Inc., 1919 Harwin Boulevard, Harwin, California 90501-2746 Phone: (310) 783-2800

**Parts Allocation and Ordering**

**Recall** — The repair parts are a lower link bolt kit, a stabilizer bar bolt kit, and a paint stick to mark the replaced and torqued hardware. These kits, in a quantity equal to 20 percent of the affected vehicles shown on the enclosed Campaign Responsibility Report, and one Brite Mark will be allocated to each dealership on March 24. Additional kit allocations will be made as parts become available. No open ordering will be allowed until further notice.

**Product Update** — The repair part is the stabilizer bar bolt kit. A quantity of kits equal to 40 percent of the number of affected 2000 Passports shown on the enclosed Campaign Responsibility Report will be allocated to each dealership on April 10. Additional allocations will be made as the parts become available. Since one paint stick will mark approximately 575 vehicles, the Brite Mark allocated for the recall should meet all your needs. If it is damaged or lost, replacements should be available at a nearby hardware store or art supply store.

Sincerely,

**AMERICAN HONDA MOTOR CO., INC.**  
**Honda Automobile Division**

## Safety Recall: Passport Rear Suspension

R

00V-058

## BACKGROUND

Excessive paint thickness on certain rear suspension components may cause the lower link bolts and nuts to loosen and make noise. Over time, the nut and bolt could fall out, allowing the lower link to separate from the axle.

Additionally, the rear stabilizer shackles, lateral link, and rear damper mounting nuts and bolts could loosen, causing abnormal noise.

## CUSTOMER NOTIFICATION

All owners of affected vehicles will be mailed a notification of this recall. An example of the customer notification is at the end of this service bulletin.

*Some of the affected vehicles may still be in dealer inventory. By Federal law, these vehicles cannot be sold or leased until they are repaired.*

## CORRECTIVE ACTION

Replace and torque the bolts in the lower links and the stabilizer bar links. Torque the mounts for the lateral rod, dampers, and upper links. Make all torque measurements on the nuts; measuring torque on the bolt heads will give incorrect readings.

## PARTS INFORMATION

Stabilizer Bar Bolt Kit:

P/N 2-90000-960-0, H/C 6422158

Lower Link Bolt Kit:

P/N 2-90000-950-0, H/C 6422141

## REQUIRED MATERIALS

Brite-Mark: Allocated with initial parts allocation.

(One Brite-Mark will mark approximately 675 vehicles.)

## WARRANTY CLAIM INFORMATION

Operation Number: 417119

Flat Rate Time: 0.4 hour

Failed Part: P/N 0-97134-705-0  
H/C 5648472

Defect Code: D0A

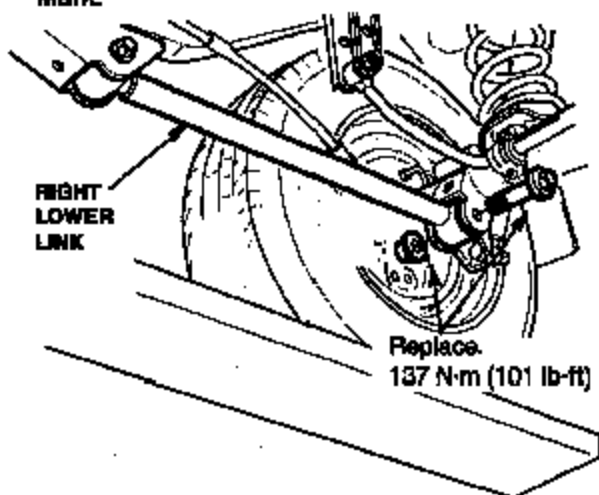
Contention Code: KB1

Template ID: 00-030A

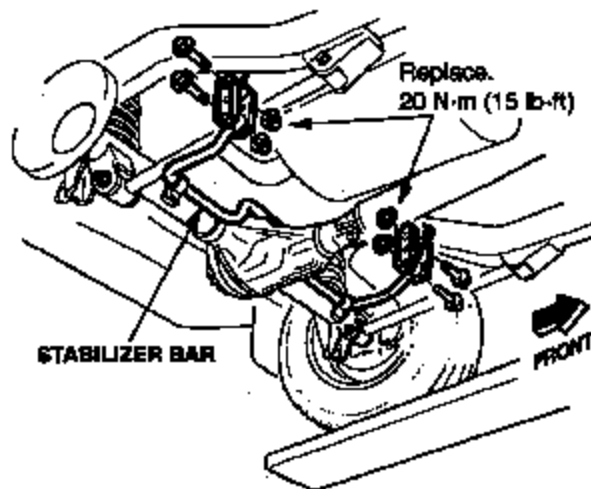
Skill Level: Repair Technician

## REPAIR PROCEDURE

1. Park the vehicle on level ground. If you need more room underneath, park the vehicle on a wheel alignment rack. Do not raise the vehicle on a hoist, the full weight of the vehicle must be sitting on the suspension during this procedure.
2. Replace the nut and bolt mounting the right lower link to the rear axle. Torque the new nut to 137 N·m (101 lb-ft). Mark the nut and bolt with the Brite-Mark.

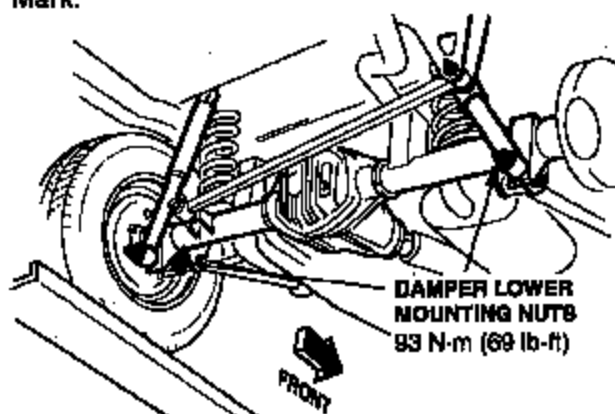


3. Repeat step 2 on the left side.
4. Replace the four nuts and bolts connecting the ends of the stabilizer bar to the frame. Torque the nuts to 20 N·m (15 lb-ft). Mark the nuts and bolts with Brite-Mark.

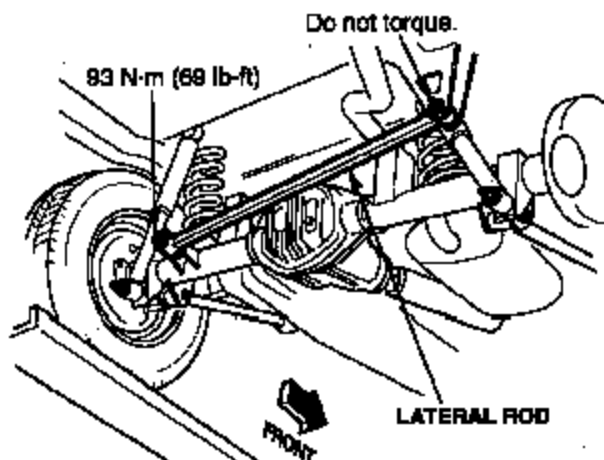




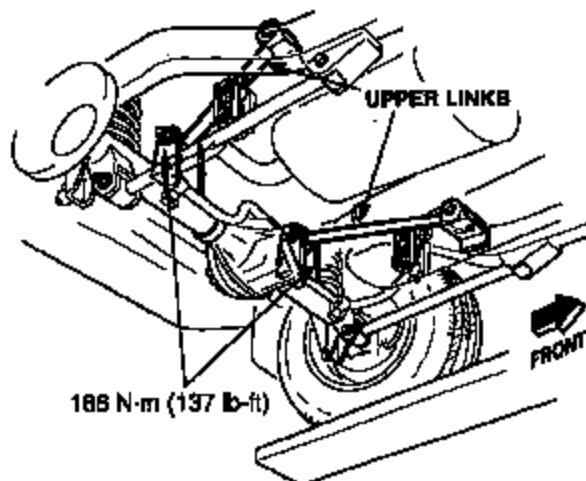
5. Torque the damper lower mounting nuts to 93 N·m (69 lb-ft). Mark the nuts and bolts with the Brite-Mark.



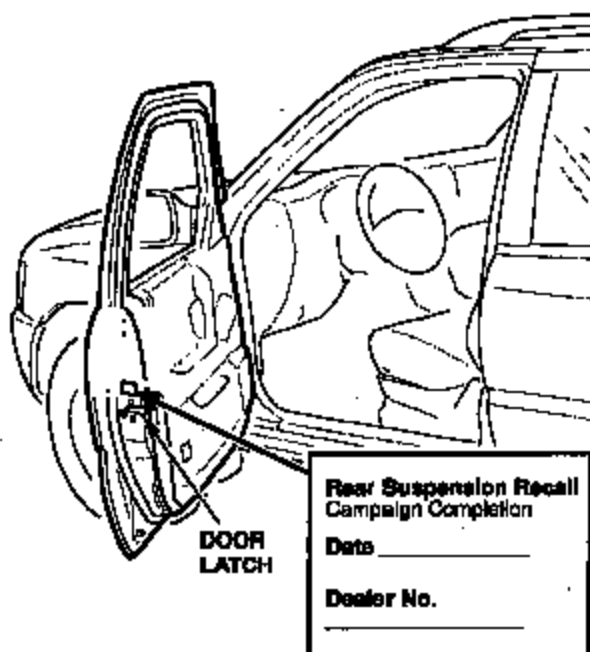
6. Torque the lateral rod-to-axle mounting nut to 93 N·m (69 lb-ft). Mark the nut and bolt with the Brite-Mark.



7. Torque the upper links-to-axle mounting nuts and bolts to 186 N·m (137 lb-ft). Mark the nuts and bolts with the Brite-Mark.



8. Fill out the information on a campaign completion label. Affix this label to the back edge of the driver's door just above the door latch.



March 2000

### **Safety Recall: Passport Rear Suspension**

Dear Passport Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**What is the reason for this notice?**

Isuzu Motors Ltd., the manufacturer, has determined that a defect relating to motor vehicle safety exists in certain 1998 and 1999 Passports. Too much paint was applied to the rear axles of some vehicles while they were being manufactured. On those vehicles, there may not have been enough time for the paint to dry before the rear axle lower link bracket bolt and nut were tightened to the specified torque. The result is that the bolt and nut that connect the lower link to the rear axle may become loose. Initially, this loosening will usually produce an abnormal noise coming from the rear of the vehicle. If not corrected, however, the bolt could fully detach and the lower link could separate from the rear axle. That condition could then result in loss of vehicle control and a possible vehicle crash.

**What should you do?**

Call any authorized Honda dealer and make an appointment to have your vehicle repaired. They will replace some nuts and bolts in the rear suspension, and retighten others. *This repair will be done free of charge.* Please plan to leave your Passport for half a day to allow the dealer flexibility in scheduling.

**Who to contact if you experience problems.**

If you are not satisfied with the service you receive from your Honda dealer, you may write to

American Honda Motor Co., Inc.  
Honda Consumer Affairs Dept.  
Mail Stop 500-2N-7D  
1819 Torrance Blvd.  
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to

Administrator  
National Highway Traffic Safety Administration  
400 Seventh St., S.W.  
Washington, D.C. 20590

Or call the toll-free Auto Safety Hotline at (800) 424-9393. Residents of Washington D.C. should call (202) 366-0123.

**What to do if you feel this notice is in error.**

This notice was mailed to you according to our latest information. If you no longer own this vehicle, or some information in this notice is incorrect, please fill out and return the enclosed, postage-paid *Information Change Card*. This will help us update our records.

**If you have questions**

If you have questions about this notice, or need assistance with contacting a Honda dealer, please call the Honda Consumer Affairs Department at (800) 999-1009.

We regret any inconvenience this may cause you.

Sincerely,

**AMERICAN HONDA MOTOR CO., INC.**  
Honda Automobile Division